



## Cottage FAQ

**Q: Does Del Mar Beach & Marina have seasonal rates?**

A: Yes, we have summer and winter rates. Our summer season consist of April 1<sup>st</sup>-October 31<sup>st</sup> and our winter season consist of November 1<sup>st</sup> -March 31<sup>st</sup>.

**Q: Are there 2 bedrooms for each style of Cottage?**

A: The 2 Bedroom Cottages are their own separate style, equipped with a full kitchen and its own fire pit and charcoal grill.

**Q: Are the 2 Bedroom Cottages on the beach?**

A: No, the 2 bedrooms are not located on the beachfront. All 2 bedroom Cottages are located on the East side of our property facing toward our picturesque Marina.

**Q: Do all Cottages have a full kitchen?**

A: Unfortunately, not all Cottages have a full kitchen. The Marina View Cottages do not come equipped with an oven; only a stove top. All other Cottages offer a fully equipped kitchen.

**Q: What are the check- in and check-out times?**

A: Check- in is any time after 1500 and check out is by 1100.

**Q: Do you have pet friendly Cottages?**

A: Yes. We have 9 pet friendly Cottages, (4) 1 bedroom beachfront and (4) 1 bedroom barina View and (1) 2 bedroom marina view cottages. You can have a max of 2 pets at \$25.00 per pet per night. All pets are required to be within base policy; *Please be advised of the restricted breeds aboard MCB, Camp Pendleton: Full or mixed breeds of Pit Bull Terriers, American Staffordshire Terriers, Rottweilers and candid/wolf hybrids or any dog with at least 50 percent ancestry of one of the above breeds. Ref: MCO P11000.22.ch. 6 DTD 11 Aug 09.*

**Q: Do you offer a pull out couch in the Cottages?**

A: We do not provide a pull out couch in any of the Cottages. However, we provide a twin sized rollaway bed in each cottage. We offer additional rollaway beds for \$10.00/per (based on availability).

**Q: Do you authorize tents behind the Cottages near the patio?**

A: Guests are authorized a max of ONE 4 man tent per Villa (\$10.00 nightly fee will be assessed) or ONE 10x10 pop up tent.



**Q: How many people do the Cottages accommodate?**

A: The 1 bedroom Cottages provide sleeping accommodations for 3 people comfortably; Max of 5 people. You are more than welcome to bring your own sleeping accommodations (example. air mattress). The 2 bedroom Villas provide sleeping accommodations for 6 people comfortably; Max of 8.

**Q: When is payment required to guarantee a reservation?**

A: A deposit of one night's rent is due upon making each reservation. The remaining balance is due in full, 14 days prior to arrival and will be automatically charged to the credit card on file. If payment is not processed successfully by 6:00pm the following business day, your reservation will be cancelled. (No Exceptions).

**Q: Up to what day can I cancel or modify my reservation(s) without penalty?**

A: You may cancel or modify your reservation up to 31 days prior to your arrival at no penalty.

Cancellations/modifications made to reservations between 30 - 15 days prior to arrival will result in the loss of the deposit of one night's stay. Modifications to reservations will not be accepted 14 days or less prior to arrival. If patrons wish to modify their reservation 14 days or less prior to arrival, the ENTIRE reservation must be canceled and a cancellation fee of one night (deposit) will be applied.

**Q: Do all the Cottages have beach access?**

A: Not all Cottages have beach access only the beachfront cottages have direct access to the beach.

**Q: Do all the Cottages have fire rings?**

A: All Cottages have fire rings except the Marina View Cottages as they have shared fire rings.

**Q: Can you check the availability for RV sites or Cottages at San Onofre Beach?**

A: Unfortunately, we cannot check availability at San Onofre Beach. Our systems are not linked with each other. Each facility on Camp Pendleton can only check their own reservations. If you were interested in lodging at San Onofre Beach you can contact them at 760 763 7263/7873.

**Q: Does Del Mar Beach & Marina have a waiting/stand by list?**

A: Unfortunately, we do not have a waiting list. Our facility is a first come first serve establishment.



**Q: Does Del Mar Beach & Marina allow family, friends, or a different ID card holder to check-in to the facility?**

A: The military sponsor or spouse that holds a valid military ID card is required to be present upon check in. They must be prepared to show proof of eligibility for their rate and the credit card used to secure the reservation (Active Duty, Retired, Reservist, or DoD Military ID required). The military sponsor is required to be on site at all times for the duration of the stay.

**Q: Is there Wi-Fi available and if so, if there a fee?**

A: Yes, we do provide Wi-Fi at no additional fee.

**Q: Where can I purchase firewood?**

A: Firewood can be purchased at our Guest Services Department which is open 24 hours 7 days a week. We charge \$6.00 per bundle. Unfortunately, we no longer deliver firewood. If firewood is desired guests must come to Guest Services.

**Q: Do you have a laundromat located on site?**

A: Yes, there is a laundromat located in front of our main parking lot. The machines accept credit/debit cards, cash and coins.

**Q: What is located inside the new building on the beach?**

A: Our newly built event facility La Casa Del Mar has two event rooms to host weddings, retirements, birthday parties and alike events. Beach Services which is located inside La Casa Del Mar is a one stop shop where you can purchase beach supplies, snacks, beverages and rent beach equipment as well. On the beach side Ramones Mexican BBQ has a cantina bar that serves food and drinks 7 days a week.

**Q: What time do quiet hours begin?**

A: Quiet hours at our facility are from 10:00pm to 6:00am.

**Q: Can we bring charcoal grills to the beach?**

A: Due to safety concerns, charcoal grills are not authorized on the beach. If you were interested in bringing a grill, you are more than welcome to bring a gas grill.

**Q: Can I book for the July 4th holiday during the normal reservations window?**

A: The July 4th process begins at 0800 and the date varies each calendar year. Please contact our Guest Services Department at 760 725 4640 for further details.