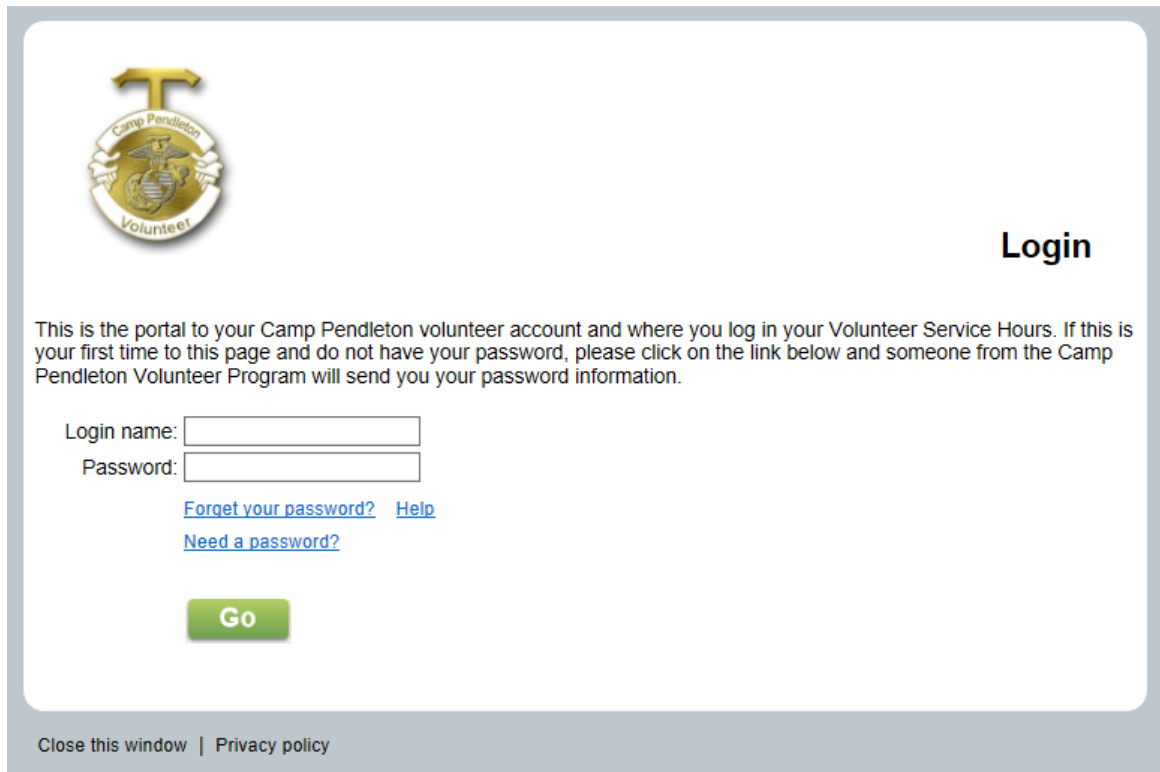



## Volunteer Portal Login Instructions

Log your volunteer service hours and manage your account here:

<https://www.volgistics.com/ex2/vicnet.dll/?from=6239>

1. **Login name:** Enter the email address you entered into your Volunteer Application.
2. **Password:** Enter the password you entered into the Volunteer Application.
3. Press **Go**.





### Login

This is the portal to your Camp Pendleton volunteer account and where you log in your Volunteer Service Hours. If this is your first time to this page and do not have your password, please click on the link below and someone from the Camp Pendleton Volunteer Program will send you your password information.

Login name:

Password:

[Forget your password?](#) [Help](#)

[Need a password?](#)

[Close this window](#) | [Privacy policy](#)

### Forget Your Password?

1. If you have forgotten the password you use to login to your portal, start by clicking the ***Forget your password?*** link on the login page.
2. Enter the email address you use to login to the portal in the ***Email address*** field and click the **Go** button. The email address entered must match the email address on your volunteer application in order for the password to be sent. The system will send a link to your email address to set a new password. **Please note:** The link will only remain active for 24 hours after it is sent. If you click the link and it says it expired, simply go back and click the ***Forget your password?*** link again.
3. If you receive a message that the email address you entered does not have an account, it means the system could not find any records with access to Volgistics. The three most common reasons for this are:
  - a. A typo in the address you entered, or the address on file for your record
  - b. There is no record in the system for the address entered
  - c. There is a record, but the access is not approved.

Double check that you typed the address correctly. If the address was entered correctly, you will need to contact the Volunteer Program at (760) 725-6637 for further assistance.